



Limited Warranty - Large Vacuum Chamber (5 gallon pail capacity)

Proof of purchase is your original invoice which should be retained in the event that a warranty claim is necessary.

This warranty is made to the original purchaser of a new large vacuum chamber (5 gallon pail capacity) purchased from Smooth-On, Inc. or an authorized Smooth-On distributor. It does not cover used equipment or product sold by unauthorized third parties.

Smooth-On warrants that unit will be free from defects in material and workmanship for 90 days from date of the original invoice. The warranty does not cover physical damage or deformity caused by impact, excessive force, chemical contamination, misuse or improper storage. It does not cover usage in a way inconsistent with directions provided with the unit (or available at www.smooth-on.com) or operation outside of the published specifications.

As we have no control over user aptitude, compressor quality or vacuum pump quality, Smooth-On does not warrant that the operation of this unit will be uninterrupted or error free.

Limitations of Warranty - To the extent allowed by local law, Smooth-On makes no other warranty or condition of any kind, whether express or implied warranty or conditions of merchantability, satisfactory quality and fitness for a particular purpose.

Limitations of Liability - To the extent allowed by local law, the remedies provided in the Limited Warranty Statement are the customer's sole and exclusive remedies. To the extent allowed by local law, except for the obligations specifically set forth in this warranty statement, in no event shall Smooth-On or its distributors be liable for direct, indirect, special, incidental or consequential damages, whether based on contract, tort or any other legal theory and whether advised of the possibility of such damages.

Making a Warranty Claim.

1. Contact the Smooth-On technical assistance line at (610) 252-5800. Have the original invoice on hand as proof of purchase when you call. You will be asked to provide information from that invoice.
2. Describe the problem to Smooth-On technical personnel. Smooth-On may make a repair recommendation that you can easily perform yourself that might save you time and money.
3. If problem cannot be determined without physical examination, returning the unit to Smooth-On may be necessary.

Smooth-On may also request that the unit be returned to its facility for examination or repair. You will be asked to carefully pack the unit and return it freight prepaid with a copy of your original invoice including contact phone number and e-mail address. If defect is due to material or workmanship and defect will be repaired at no cost to the user within the 90 day warranty period, Smooth-On (at its discretion) may replace a part(s) or the entire unit. Freight charges to Smooth-On will be refunded to sender and return freight will be paid by Smooth-On.

If defect is not due to material or workmanship related, Smooth-On will offer a quotation to affect repairs. You have 7 business days to authorize the repairs or have the unit returned to you. We accept Visa, MasterCard or American express. Freight charges for the unit to and from Smooth-On will be the responsibility of the sender. The unit will be considered "abandoned" after 45 days following notification of repair options and may be repurposed or discarded.

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www.smooth-on.com